

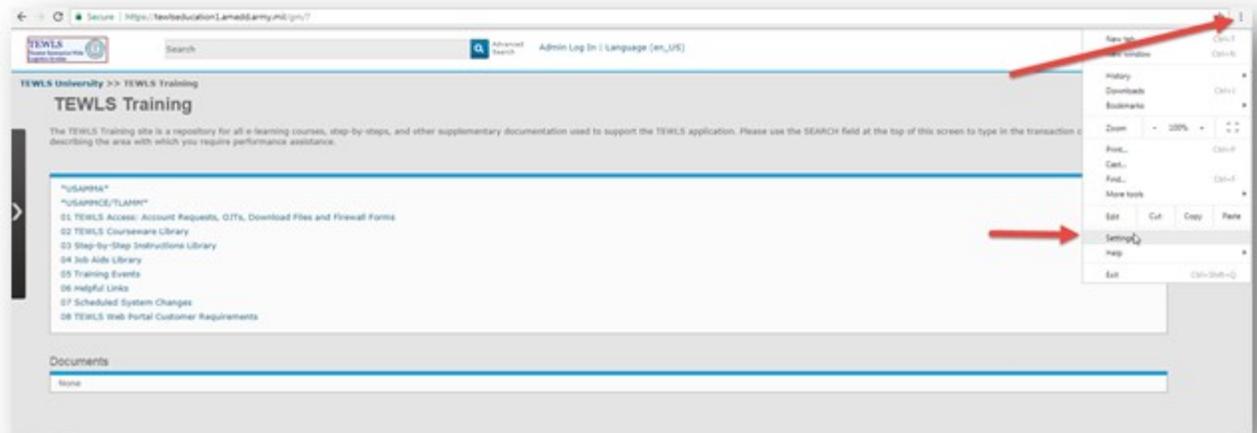
On Thursday, 29 June 2017, TEWLS INFRASTRUCTURE team stood up the required PKI enforcement for TEWLS University, <https://tewlsteducation.amedd.army.mil>. It is a DOD mandated requirement that requires all access to DOD information systems to be PKI enabled. A DOD consent banner now displays to which you must click “AGREE” in order to access the NIPRNET with a CAC.

As a result of this restriction, TEWLS University is not accessible for many of you. Here is a summary of the impact:

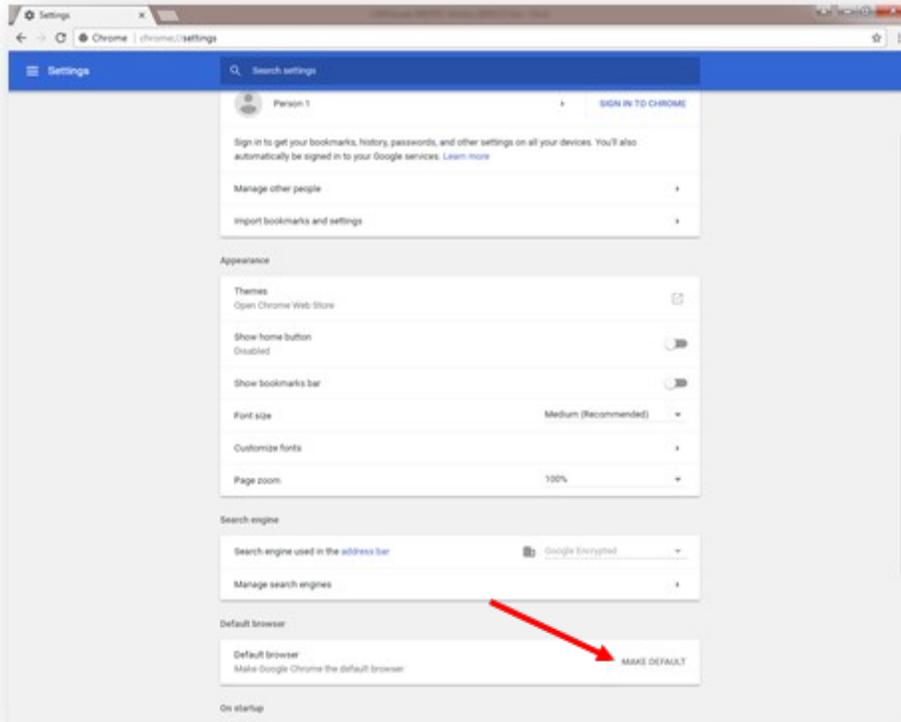
1. [TEWLS Courseware](#). Internet Explorer (IE) no longer fully supports the interactive TEWLS University library which provides TEWLS performance assistance documentation and interactive courseware. Instead, you must use either Google Chrome or Mozilla Firefox. Availability of these browsers varies from site to site and from agency to agency. **Please follow below and/or work with your local IT to request and set either of these as your default browser.** As an alternative, you can access TEWLS online courseware through **ATRRS** <https://www.atrrs.army.mil/atrrscc/>.

CHROME AS DEFAULT BROWSER:

- a) Open Chrome.
- b) Click **options menu** in top right corner.



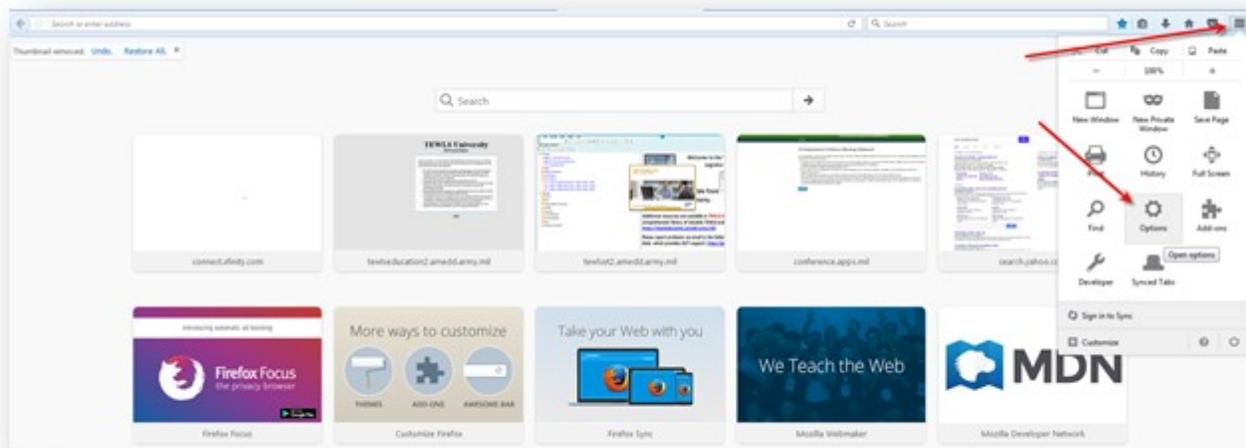
- c) Choose **Settings** option.



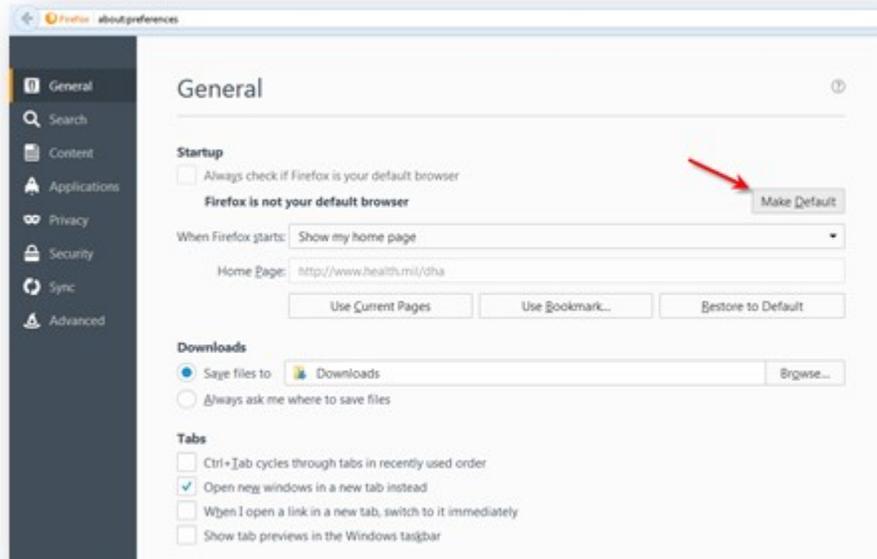
- d) Click **MAKE DEFAULT**.
- e) Close the browser completely.
- f) Reopen and go to TEWLS University (<https://tewlseducation1.amedd.army.mil>)

MOZILLA FIREFOX AS DEFAULT BROWSER:

- a) Open Firefox.
- b) Click menu in top right corner.

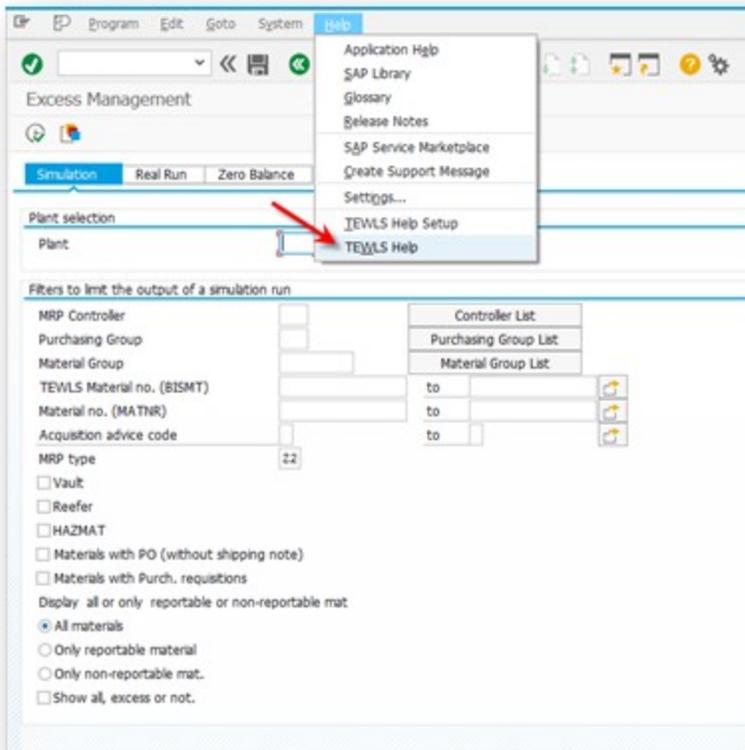


- c) Click **Options**.

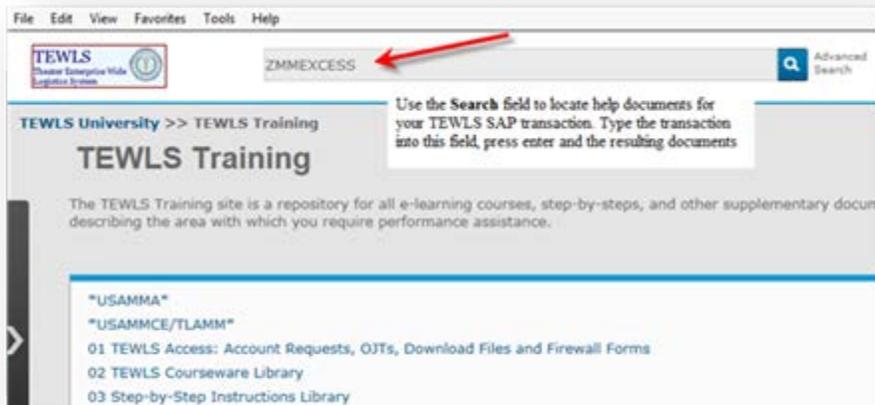


- d) Click **Make Default**.
e) Close the browser completely.
f) Reopen and go to TEWLS University (<https://tewlseducation1.amedd.army.mil>)

2. [Context Sensitive Online Help](#). Currently, when you request TEWLS Help from inside the TEWLS application (below), you are not taken directly to the related help document(s).



Instead, you are brought to “TEWLS Training”, the home page for TEWLS University (below).



From here, please use the SEARCH feature to locate the related simulation/work instruction.